

## **Privacy Statement of Auto Detailing EU B.V.**

17 May 2018

During the processing we conform to the requirements of the applicable data protection legislation. This means we:

- **clearly specify our purposes** before we process personal data, by using this Privacy Statement;
- **limit our collection of personal data** to only the personal data needed for legitimate purposes;
- first **ask for explicit permission** to process your personal data in cases where your permission is required;
- take **appropriate security measures** to protect your personal data and we demand the same from parties who process personal data on our behalf;
- **respect** your right to inspect, correct or delete your personal data held by us.

In this privacy statement, we will explain which personal data we collect and for which purposes. We recommend that you read it carefully.

### **Contact Form and Newsletter**

You can use our contact form to ask or questions or make any request.

For this purpose, we use your phone number and name and address details. We need this data because of our agreement with you. We store this information until we are sure that you are satisfied with our response.

We have a newsletter to inform those interested of our products and/or services. Each newsletter contains a link with which to unsubscribe from our newsletter. Your e-mail address is added to the list of subscribers only with your permission. We store this information until you cancel your subscription.

### **Handling your order**

We will use your personal data when handling your order. We may share your data with the delivery service to have your order delivered. We may also obtain information on your payment from your bank, credit card company or payment provider which can apply their own privacy statements, we cannot fully control what they are doing with their cookies, so please read their privacy statements as well (example; Paypal).

For this purpose, we use your payment details, phone number, invoice address, email address and name and address details. We need this data because of our agreement with you. We store this information until your order has been completed and sever years thereafter (the legal retention period).

### **Promotion**

Other than the advertisements, we can inform you about new products or services:

- by e-mail
- by social media

You can object at all times against this promotional communication. Every e-mail newsletter contains a cancellation link. You can block us or use the cancellation option. You can inform us through your account.

### **Providing Data to Third Parties**

Your data are expressly not provided to third parties without a “data processing agreement”.

### **Cookies**

Our website uses cookies. Cookies are small files in which we can store information, so that you do not have to fill that out information again. We can also use them to see whether you are visiting us again.

The first time you visit our website, we will show you a notification explaining our cookies. If you keep using our website, we assume that you do not object to these cookies.

You can disable the use of cookies through your browser setting, you can also remove saved cookies, and maybe some parts of our website may not work properly as a result of that.

We made arrangements with other parties who place cookies through our website. Nevertheless, we cannot fully control what they are doing with their cookies, so please read their privacy statements as well.

### **Google Analytics**

We use Google Analytics to track visitors on our website and to get reports about how visitors use the website. We accepted the data processing agreement from Google. We do allow Google to use information obtained by Analytics for other Google services (example Remarketing and Adwords...), and we anonymize the IP-addresses. We have no control over their actions. We recommend that you read the applicable privacy statement of the provider in question.

### **Facebook and other social media platforms**

We use Facebook to track visitors on our website and to get reports about how visitors use the website. We accepted the data processing agreement from Facebook. We do allow Facebook to use information obtained by Analytics for other Facebook services (example Remarketing...), and we anonymize the IP-addresses. We have no control over their actions. We recommend that you read the applicable privacy statement of the provider in question.

### **Security**

We take security measures to reduce misuse of and unauthorized access to personal data. We take the following measures in particular:

- Access to personal data requires the use of a user name and password
- We make use of secure connections (Secure Sockets Layer of SSL) to encrypt all information between you and our website when entering your personal data

### **Changes to this Privacy Statement**

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis, so that you remain informed of any changes

### **Inspection and Modification of your Data**

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify or delete your personal data.

You have the following right:

- Being informed on which personal data we have and what we are using it for;
- Inspection of the personal data that we keep from you;

- Having incorrect data corrected;
- Request to delete outdated personal data;
- Revoke your consent;
- Object to certain uses.

Please note that you always make clear who you are, so that we can assure we do not modify or remove the data from the wrong person.

### **Complaints**

If you think that we are not helping you in the right way, you have the right to lodge a complaint at the authority.

### **Contact details**

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E-mail: [info@squeegee-blades.net](mailto:info@squeegee-blades.net)